

Privacy policy of Viamas GmbH

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Viamas GmbH informs you in this data protection declaration how personal data is processed when you send an enquiry by e-mail / via our e-mail form on this website or when you otherwise contact us in writing or by telephone, and which rights the persons concerned are entitled to. In any case, we only collect, process and use your personal data to the extent permitted by the Federal Data Protection Act (BDSG) and the Basic Data Protection Ordinance (DSGVO). **1. Name und Anschrift der für die Verarbeitung Verantwortlichen**

Responsible party according to art. 4 no. 7 DSGVO is

Viamas GmbH
Kleine Rainstr. 3
22765 Hamburg
Managing Director: Matthias Möbius
Telephone: 040 – 340328
E-mail: info@dym.de
www.dym-travel.com

A data protection commissioner is not designated and Viamas GmbH is not legally obligated to his designation.

The data controller has implemented numerous technical and organisational measures to ensure that the personal data processed via this website are protected as completely as possible. Nevertheless, Internet-based data transmissions can have security gaps, so that absolute protection cannot be guaranteed. For this reason, you are free to transmit personal data to us by alternative means, e.g. by telephone.

2. Personal data

Personal data are all data that can be related to you personally and identify you (e.g. name, address, e-mail address, user behaviour).

3. Collection and storage of personal data and the nature and purpose of their use

(1) Informational use and visit of the website

If you only use our website for information purposes, i.e. if you do not register or otherwise provide us with information, we only collect the personal data that your browser automatically transmits to our server. This information is only stored temporarily in a so-called log file.

If you wish to view our website, we collect the following data, which is collected without your intervention and stored until automatic deletion:

- IP address of the requesting computer
- Date and time of the request / access
- Website from which access is made (referrer URL)
- Time zone difference to GMT

- Contents of the request (concrete page)
- Access status/http status code
- amount of data transferred in each case
- Website from which the request originates
- the browser / browser type used, if applicable the operating system of your computer, its interface and the name of your access provider
- Language and version of the browser software
- other similar data and information used to avert dangers in the event of attacks on our information technology systems.

The data is collected by us for the following purposes:

- Ensuring a smooth connection of the website
- Ensuring comfortable use of our website
- Evaluation of system safety and stability as well as
- Ensuring the long-term viability of our information technology systems and the technology of our website
- to provide law enforcement authorities with the information necessary for law enforcement in the event of a cyber attack
- for other administrative purposes.

The legal basis for data processing is Art. 6 Para. 1 S. 1 lit. f DSGVO. Our legitimate interest is derived from the above-mentioned purposes of data collection.

When using this general data and information, we do not draw any conclusions about the person concerned. This anonymously collected data and information is therefore evaluated by us both statistically and with the aim of increasing data protection and data security in our company in order to ultimately ensure an optimum level of protection for the personal data processed by us. The anonymous data of the server log files are stored separately from all personal data provided by the person concerned.

In addition, we use cookies when visiting our website. You will find more detailed information on this in our data protection declaration on the website.

(2) Contact by e-mail / contact form / verbally / otherwise in writing

When you contact us by e-mail, via our contact form or if you contact us verbally or in writing about a trip, we collect the necessary personal data from you (name, first name, address, e-mail address, telephone number (landline and / or mobile), including the accompanying persons, date of birth or age of all travelers, if necessary legitimacy data for VISA applications (eg data of identity card), data in connection with payment processing (eg bank data, credit card data), correspondence (eg correspondence or e-mail correspondence with you), (eg correspondence or e-mail correspondence with you). This data is collected and stored in order to identify you as a customer, to answer your questions or to process your catalogue order or travel booking. Data processing for the purpose of establishing contact with us is carried out on your contact request

and is required according to Art. 6 Para. 1 S. 1 lit. b DSGVO for the stated purposes for the appropriate processing of your non-binding enquiry, catalogue order or your booking enquiry and for the mutual fulfilment of obligations arising from the travel contract.

The personal data entered by the data subject will be collected and stored exclusively for internal use by the data controller and for its own purposes. The controller may arrange for the data to be disclosed to one or more processors, such as a parcel service, who will also use the personal data exclusively for internal purposes attributable to the controller.

The controller shall at any time upon request provide any data subject with information as to which personal data relating to that data subject are stored. In addition, the data controller shall correct or delete personal data at the request or notice of the data subject, unless this conflicts with any legal obligation to retain such data. The entire staff of the data controllers are available to the data subject in this context as contact persons at the following e-mail address:

info@dym.de

4. Data erasure and storage period

All personal data will only be stored for as long as is necessary for the stated purpose (processing your inquiry or transaction) and the fulfilment of the contract. We delete this data after the storage is no longer necessary, or restrict the processing if there are legal storage obligations (Art. 6 Para. 1 lit. c DSGVO). The criterion for the duration of the storage of personal data is the respective legal retention period. After expiry of this period, the corresponding data will be routinely deleted unless they are no longer required for the fulfilment or initiation of the contract.

By sending a message to info@dym.de you can object to the use or processing of your data for advertising, market or opinion research purposes.

If we use contracted service providers for individual functions of our offer or if we would like to use your data for advertising purposes, we will inform you about the respective processes as of 6. below. In doing so, we also specify the fixed criteria for the storage period.

If there is no legal basis for the processing of your personal data, we will obtain the consent of the person concerned.

5. Your rights as a concerned person

Pursuant to Art. 7 (3) of the DSGVO, you have

- the right to revoke your consent at any time (right of revocation). The consequence of this is that we may not continue the data processing based on this consent for the future;

Pursuant to Art. 15 DSGVO

- the right of access to the personal data processed by us and the purposes of the processing, the category of personal data, the recipients or categories of recipients to whom such data has been or will be disclosed, the intended duration of the retention of such data, or

- the right to rectification or cancellation ("right to be forgotten"),

- the right to limit the processing,

- the right to object to the processing,

- the right to transfer data (data portability),

- the right to find out the origin of your data, if it has not been collected by us,
- the right to experience the existence of automated decision making, including profiling, and, where appropriate, the right to request meaningful information on its details.

Pursuant to Art. 16 DSGVO, you have

- the right to demand the immediate correction of incorrect or incomplete personal data stored by us.

Pursuant to Art. 17 DSGVO, you have the right to

- the right to demand the deletion of your personal data stored by us, unless processing is necessary for the exercise of the right to freedom of expression and information, to fulfil a legal obligation, for reasons of public interest or to assert, exercise or defend legal claims.

Pursuant to Art. 18 DSGVO, you have

- the right to demand the restriction of the processing of your personal data insofar as the accuracy of the data is disputed by you, the processing is unlawful but you refuse its deletion and we no longer need the data but you need it to assert, exercise or defend legal claims or you have lodged an objection against the processing pursuant to Art. 21 DSGVO.

According to Art. 20 DSGVO you have

- the right to receive your personal data that you have provided to us in a structured, common and machine-readable format or to request transmission to another responsible person, and

You have the right according to Art. 77 DSGVO

- complain to a data protection supervisory authority about the processing of your personal data by us. As a rule, you can contact the supervisory authority at your usual place of residence or workplace or at our company headquarters.

Right of objection:

If your personal data is processed on the basis of legitimate interests pursuant to Art. 6 para. 1 sentence 1 lit. f DSGVO, you have the right to object to the processing of your personal data pursuant to Art. 21 DSGVO if there are reasons for doing so which result from your particular situation.

If your objection is directed against direct advertising, you have a general right of objection, which is implemented by us without specifying a particular situation.

For the exercise of the aforementioned rights as well as for information, requests or suggestions on the subject of data protection, we are also available to you at the above address or at info@dym.de.

6. Transfer of data to third parties

Your personal data will not be transferred to third parties for purposes other than those listed below.

We will only pass on your personal data to third parties if:

- you have given your express consent in accordance with Art. 6 Para. 1 S. 1 lit. a DSGVO,

- the disclosure pursuant to Art. 6 para. 1 sentence 1 lit. f DSGVO is necessary for the assertion, exercise or defence of legal claims and there is no reason to assume that you have an overriding legitimate interest in not disclosing your data,

- in the event that there is a legal obligation to pass on data pursuant to Art. 6 para. 1 sentence 1 lit. c DSGVO, and

- in the event that this is legally permissible and necessary for the execution of contractual relationships with you pursuant to Art. 6 para. 1 sentence 1 lit. b DSGVO.

In particular, data such as your name, your address, credit card data, travel data, identity card data/passport data - if necessary - are passed on for the purpose of receiving, processing and executing your booking (on the basis of Art. 6 Para. 1 S. 1 lit. b DSGVO). In this context we will forward your data to airlines, railways, car rental companies, hotels, booking platforms, travel agencies, embassies or immigration authorities.

7. Newsletter / Subscription to the Newsletter

Viamas GmbH informs its customers and business partners at regular intervals with a newsletter about offers of the company and gives users the opportunity to subscribe to it. If you register for our newsletter with the input mask, your personal data (name, address, e-mail address), which you provide when registering for the newsletter, will be transmitted to the person responsible for processing and stored. The newsletter of our company can only be received by the person concerned if (1) the person concerned has a valid e-mail address and (2) the person concerned registers to receive the newsletter. For legal reasons, a confirmation e-mail in the double opt-in procedure will be sent to the e-mail address entered for the first time by the person concerned for the purpose of sending the newsletter. This confirmation e-mail is used to check whether the owner of the e-mail address as the person concerned has authorised receipt of the newsletter. Viamas GmbH may arrange for the data to be passed on to an order processor, e.g. a lettershop, who also uses the personal data exclusively for internal purposes attributable to the data controller. Your data will not be passed on to unauthorised third parties. When registering for the newsletter, we also store the IP address assigned by the Internet Service Provider (ISP) to the computer system used by the person concerned at the time of registration as well as the date and time of registration. The collection of this data is necessary in order to be able to trace the (possible) misuse of the e-mail address of a person concerned at a later point in time and therefore serves to provide legal security for those responsible for the processing.

The legal basis for the processing of data by the user after registration for the newsletter is Art. 6 Para. 1 S. 1 lit. f DSGVO. The data are deleted as soon as they are no longer required for the purpose of their collection. The user's e-mail address is therefore stored as long as the newsletter subscription is active.

The personal data collected as part of a newsletter subscription will be used exclusively to send our newsletter. Furthermore, subscribers to the newsletter may be informed by e-mail if this is necessary for the operation of the newsletter service or registration in this respect, as might be the case in the event of changes to the newsletter offering or changes to the technical conditions.

The subscription to our newsletter can be cancelled by the person concerned at any time. The consent to the storage of personal data, which the person concerned has given us for the newsletter dispatch, can be revoked at any time. For the purpose of the revocation of the consent an appropriate left is in each new type character. Furthermore, it is possible at any time to unsubscribe from the newsletter dispatch directly on the website of the data controller or to inform the data controller of this in any other way. By sending a message to info@dym.de you can always object to the use or processing of your data for advertising, market or opinion research purposes and unsubscribe from the newsletter at any time free of charge.